



DIGITAL BROS

CREATIVE STUDIOS

Terms and Conditions for Video Production Services

1. Payment Terms

All invoices must be paid in accordance with the payment terms stated on the invoice. By paying the invoice, the client agrees to these Terms and Conditions. If payment is not received by the due date, services may be suspended or terminated at the discretion of Digital Bros Creative Studios, LLC. Late payments are subject to a 5% fee for every 15-day period overdue.

2. Cancellation Policy

Clients may cancel video production services by providing written notice (email is acceptable). Cancellation will be effective upon confirmation by Digital Bros Creative Studios, LLC. Fees for services rendered or costs incurred prior to cancellation will remain due and are non-refundable. Cancellation of a scheduled shoot within seven days of the agreed date may incur additional fees to cover pre-production costs.

3. Ownership and Use of Deliverables

Ownership of final video deliverables will transfer to the client only upon full payment of all invoices. Until payment is completed, all rights remain with Digital Bros Creative Studios, LLC. Upon transfer, the client assumes responsibility for the use, distribution, and maintenance of these assets. Digital Bros Creative Studios, LLC is not liable for any modifications or misuse of the delivered content after transfer.

4. Refunds

No refunds will be issued once production work begins. Exceptions may be made solely at the discretion of Digital Bros Creative Studios, LLC in cases of significant failure to deliver contracted services due to unforeseen circumstances.

5. Scope of Services

The scope of the video production services will be outlined in a mutually agreed-upon contract. Changes to the scope after commencement may result in additional fees. Digital Bros Creative Studios, LLC will make every reasonable effort to adhere to agreed-upon timelines; however, the client acknowledges that delays caused by circumstances beyond the control of Digital Bros Creative Studios, LLC may occur.

6. Client Responsibilities

The client is responsible for providing all necessary materials (e.g., branding assets, scripts, approvals) within agreed timelines. Delays in client input may impact project deadlines. The client is also responsible for securing any permissions or rights (e.g., music, locations, appearances) required for the project.



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7. Confidentiality and Publicity

Digital Bros Creative Studios, LLC will not disclose or use any confidential client information without consent. However, unless otherwise specified, Digital Bros Creative Studios, LLC reserves the right to use completed video content for promotional purposes, including but not limited to portfolios, showreels, and social media.

8. Liability

Digital Bros Creative Studios, LLC is not liable for any indirect, incidental, or consequential damages arising from the use of video deliverables. Any liability shall not exceed the amount paid by the client for the specific service.

9. Acceptance of Terms

By paying the invoice or signing the service agreement, the client acknowledges and agrees to these Terms and Conditions, forming a binding agreement between the client and Digital Bros Creative Studios, LLC.

10. Revisions Policy

The service includes up to two rounds of revisions unless otherwise specified in the service agreement. Additional revisions will be billed at the agreed-upon hourly rate.

11. Dispute Resolution

Any disputes arising under these Terms and Conditions shall be resolved in accordance with the laws of the state where Digital Bros Creative Studios, LLC operates.

These Terms and Conditions apply to all video production services provided by Digital Bros Creative Studios, LLC.